

## LIFELINE SERVICE PROGRAM

The Lifeline Service Program is designed to help qualified low-income individuals pay the monthly cost of basic telephone service and certain qualifying\* broadband internet service when combined with a voice service. The Lifeline program reduces monthly rates for basic telephone service by as much as \$12.75 per month. This discount is limited to one benefit per household, wireline or wireless. Customers who qualify for benefits through the Texas Department of Human Services (TDHS) should be eligible for Lifeline. A resident is also qualified if the current total household income is at or below 135 percent of the federal poverty guidelines.

In Texas, the Lifeline Program is administered by LITE-UP. You can apply for the Lifeline Discount by calling toll free **1-866-454-8387**. More information is available at the Lifeline Support website at [www.lifelinesupport.org](http://www.lifelinesupport.org).

The Lifeline Program is a government benefit program and is available only to eligible customers. Applicants making false statements to obtain benefits can be fined, imprisoned, or barred from the program.

### LIFELINE RATES

#### FIVE AREA TELEPHONE COOP

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>
BULA	\$12.25
ALL OTHER	\$11.75

### LIFELINE RATES

#### WEST PLAINS TELECOMMUNICATIONS

<u>EXCHANGE</u>	<u>MONTHLY RATE</u>
EARTH	\$11.24
MULESHOE	\$11.24
OLTON	\$11.24
SUDAN	\$11.24
SPRINGLAKE	\$11.24

This discount does not prevent you from subscribing to optional telephone services such as Custom Calling (i.e. Call Waiting, Caller ID); however, the discount rate does not apply to these services or any other charges.

\*Qualifying broadband internet access service requires a minimum speed of 10Mbps/1Mbps *if available*.